



Marshall's Bus & Coach Pty Ltd

Tours - Excursions - Charters - School Bus Services

19 Yarragee Road, Moruya NSW 2537

Ph 02 4474 4991 Fax 02 4474 4989 524

E-Mail marshallsbusco@bigpond.com ABN 41 142 088 524

Marshall's Tours

Terms & conditions

Vehicles

Marshall's modern coaches are equipped with all the latest safety features for your travelling comfort. We are constantly upgrading our vehicles to ensure you travel in the best available.

Accommodation

Marshall's provide quality 3.5 – 4 star accommodation at all times. If you require a particular room requirement for example a room on the ground floor or a low step into shower, please notify us at time of booking. Your feedback on accommodation is important to us.

Tickets

Tickets are the best available at time of purchase, Groups A Reserve, as determined by ticket company.

Bookings

Bookings are to be made direct with Marshall's Tours on 02 4474 4491 or by email at marshallstours@bigpond.com.

Marshall's require your contact information including home and mobile phone numbers, home address, postal address, email address.

Please also advise of any travel sickness, special seating requirements for coach travel and any mobility restrictions such as a walking stick or walking frame.

At the time of booking we also ask you to advise staff of any medical conditions that may affect your time with Marshall's Tours including emergency contact details if necessary.

Meals

Marshall's endeavour to supply morning tea and lunch, final details of the meal schedule will be outlined on the tour itinerary.

Payments

Credit card payments can be taken over the phone or in the office.

Cash payments can be taken in person, in the office.

Cheques can be sent to 19 Yarragee Road, Moruya, NSW, 2537.

Direct Deposit may be made via internet banking or at your local bank branch:

Marshall's bus and Coach Company Pty Ltd

National Australia Bank

BSB: 082432

Account Number: 171319841

Please include your name and the name of the tour you will be attending on the bank deposit slip at the bank, or as the reference on your direct deposit.

Please also provide us with remittance advice, if possible to do so.

Deposits

We require a \$50.00 deposit for all tours, unless stated otherwise at the time of expressing interest to hold a seat or ticket.

Final Payments

Final payments are due six (6) weeks before the tour departs unless stated otherwise.

Receipts

Receipts will be sent after all payment received via email or post.

Refunds / Cancellations Policy

Bookings are transferable. If you must cancel, please inform us as soon as possible.

Marshall's will endeavour to resell seat and tickets. If successful, all payments will be refunded in full. If a seat or ticket is not re-sold, the deposit and ticket fee will be retained. If relevant, an accommodation fee may also be retained in accordance with the venue's terms and conditions.

If Marshalls has to cancel a tour all funds will be returned.